

DATE: APRIL 17, 2014
TO: RESIDENTS OF BALD EAGLE VILLAGE
FROM: WEST MILFORD MUA
RE: BLOCKAGE IN THE SEWER SYSTEM

The West Milford MUA would like to bring to the attention to all Bald Eagle Village residents an incident that occurred at the facility located at one Beacon Hill Road on Sunday April 6, 2014.

On Sunday April 6, 2014 the manhole located in front of the meeting house was overflowing with sewage. The West Milford MUA contacted the proper authorities and began the investigation of what had occurred, which correcting the situation with temporary equipment. During such investigation it was found that the two main pumps that pump sewage from the distribution system into the plant became simultaneously clogged with **SWIFFER PADS**. These pads which are not biodegradable and do not break up in liquid were stuck inside the pumps and caused the pumps to burn out, therefore causing the overflow. This is a very costly repair and the budget will be severely impacted by this incident. Please be aware that these circumstances can be avoided with your help.

We ask the residents to please be aware of what is being flushed out into the system. Things of this nature are **NOT EVER** to be flushed into the system as your system is not able to break these items down. Sanitary items, paper towels, Swiffer or dust rags, food, medication, paint, paint thinner or any other toxic liquid should **NEVER** be flushed into the system. For more information of items not to be flushed please go to our website at www.westmilfordmua.org and click on our Homeowner's guide. This has valuable information that will assist you with any questions you may have.

The West Milford MUA is committed to you as a customer. We have worked hard over the past two years to keep your rates from rising and will continue to do so but we need your assistance. Please feel free to pass this information along to your fellow residents. Thank you for your cooperation and we look forward to serving you!