

TO OUR CUSTOMERS IN AWOSTING:

On Wednesday August 9th the MUA discovered that fencing and equipment located at the top of the mountain by the water tank had been destroyed. The MUA found that the locks and fencing had been cut to access the area where solar equipment use to stand. All of this equipment has been destroyed beyond repair. This equipment was vital to the system as it was the communication link between the wells and the tank. New equipment has been special ordered but will take approximately 2-3 weeks to arrive. In the meantime what does this mean for you the customer? Unfortunately we are unable to turn the wells into an automatic mode so we manually have to turn the wells on and off. If the wells are over run then they will begin to collect air into the system this is the result you will see in your home. There may also be the possibility of the tank overflowing on the top of the hill and cascading down the hill into the roadway. We realize that these things may be an inconvenience but they are out of our control at this time. We ask that you please bear with us during this time. The West Milford Police Department is investigating the crime and those found to be at fault will be prosecuted. Please do not go to the tank site as the investigation is ongoing. Again the water may be airy which results in sputtering or bubbly water, but be advised that it is not harmful, it is only air. If anyone has any information regarding the vandalism please report it to the West Milford Police Department as soon as possible. We thank all of our customers for your continued patience and support.

8/11/2017